

# L'Ecole

*No 41*

WALLA WALLA VALLEY

**Title:** Hospitality Associate

**Reports to:** Retail & Hospitality Manager

**Job type:** Part-time – may include weekdays and weekends

**Compensation:** \$14.50 - \$15.50+ per hour (based on pertinent experience) plus tips/commission/bonus pay

**The company:**

L'Ecole N° 41 is a founding winery in the Walla Walla Valley and has helped to set the standard for world class wine and excellent hospitality.

L'Ecole Hospitality Associates serve as the direct point of contact to our visiting guests. They are ambassadors of the L'Ecole brand and are expected to embody our customer service ideals. Members of our Hospitality team work together to ensure every guest enjoys their time with us.

**Position:**

L'Ecole No 41 winery is seeking a motivated, sales-oriented person to join our close-knit team as a part-time Hospitality Associate at the historic Lowden Schoolhouse and/or our Heritage Wine Bar. The Hospitality Associate is the first point of contact for our guests, with an engaging and welcoming attitude, focused on the guest experience and education. We are looking for a person with a passion for wine to grow L'Ecole's brand loyalty and to help achieve monthly sales and wine club goals. This position is a great introduction and opportunity to the wine industry.

**The candidate:**

Members of our Hospitality staff are essential to creating a positive, long-lasting memory of L'Ecole through exceptional guest interactions both in our Tasting Room, at our soon-to-be opened Heritage Wine Bar, as well as periodically through outbound phone sales consultation. The ideal candidate is motivated, has a passion for wine, an eagerness to learn, an eye for detail, and enjoys creating the best customer experience for each guest.

Must be 21 years of age, has or can obtain a MAST card and a Walla Walla County Health Department Food Handler Permit. Hours may include both weekdays and weekends. Physical requirement includes the ability to carry 50+ pounds and to stand for extended periods of time.

**Duties & Responsibilities are varied, and include:**

- Greet guests, presenting a professional, positive demeanor
- Pour, present, and sell wine
- Actively present benefits of our wine club
- Share the story of L'Ecole N° 41, and explain L'Ecole's winemaking philosophy
- Advise guests on wine country information
- Provide a positive, memorable guest experience
- Participate in ongoing training programs
- Maintain sales floor, including merchandise
- Periodically perform outbound phone campaigns
- Participate in monthly staff meetings
- Share in regular light cleaning tasks to maintain safe environment for guests and colleagues

**How to apply:**

Interested candidates should submit resume and cover note to [Scott@lecole.com](mailto:Scott@lecole.com)